Human Centred Design
Hear – Create – Deliver

What are the requirements on functional spaces in a future learning environment? What are the users’ preferences? What facilities can be implemented or integrated in the learning space? How to assess users’ satisfaction with the solutions after implementation?

In this winterschool, we will apply user-centric workplace management methods to learning environments. User-centric management starts with people. The Human Centred Design process helps you Hear the needs of the users, Create innovative solutions to meet those needs, and implement them (Deliver). During the winterschool we will look at elements of each phase. We will develop a vision for future learning environments with a focus on university libraries. User requirements will be collected and analysed. We then synthesize data and develop a design brief. Eventually, we discuss implementation issues. And – of course – we will have a look at current university libraries, including ZHAW Library – Smart Learning.

Join us in Zurich next March, we’re looking forward to seeing you!

3 students/EuroFM member university

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