EuroFM Members Meeting
at the IULM|International University of Languages and Media

28-30 October 2015, Milan

Matchmaking FM professionals in research, education and practice!
Table of Contents

Welcome.................................................................................................................................................. 3
Programme Wednesday 28 October...................................................................................................... 4
Programme Thursday 29 October .......................................................................................................... 5
Programme Friday 30 October .............................................................................................................. 6
Additional information............................................................................................................................ 7/8
Hotel suggestions....................................................................................................................................... 9
Addresses and directions .......................................................................................................................... 10
Welcome! Benvenuto!

EuroFM welcomes all participants to the EuroFM Members Meeting in Milan. We would like to introduce a diverse and interesting programme, cross networking meetings and opportunities for researchers, educators and practitioners.

The EuroFM Board is looking forward to making this meeting a fruitful, energizing and stimulating two-day event!

Yours truly,

EuroFM Board
Programme Wednesday 28th October 2015

Activity: IFMA Italy, FM Day and EuroFM Welcome reception - EuroFM
Venue:  Palazzo delle Stelline

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00 – 17:00</td>
<td>IFMA Italy – Facility Management Day (this meeting is in Italian)</td>
<td>Throughout the entire Palazzo</td>
</tr>
<tr>
<td>12:00 – 15:00</td>
<td>EuroFM Board meeting</td>
<td>Chagall</td>
</tr>
</tbody>
</table>
| 17:30 – 19:30 | EuroFM Welcome Reception  
                Cocktail hour (18:30 – 19:30)                                     | Chagall                       |
|               |                                                                          | Leonardo                      |
Programme Thursday 29th October 2015

Activity: Members Meeting Day 1
Presentations and Network Group meetings
Venue: IULM

<table>
<thead>
<tr>
<th>Timeslot</th>
<th>Activity</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:00 – 09:10</td>
<td>Word of welcome</td>
<td>115</td>
</tr>
<tr>
<td>09:10 – 09:40</td>
<td>IFMA Italy: Generation FM</td>
<td>115</td>
</tr>
<tr>
<td>09:40 – 10:00</td>
<td>EuroFM: Women in FM video</td>
<td>115</td>
</tr>
<tr>
<td>10:00 – 10:30</td>
<td>Coffee break <em>(on the 6th floor)</em></td>
<td>Pyramid Room</td>
</tr>
<tr>
<td>10:30 – 11:30</td>
<td>CBRE: Smart workplace 2040</td>
<td>115</td>
</tr>
<tr>
<td>11:30 – 12:15</td>
<td>ISS: subject TBC</td>
<td>115</td>
</tr>
<tr>
<td>12:15 – 13:00</td>
<td>Lunch <em>(on the 6th floor)</em></td>
<td>Pyramid Room</td>
</tr>
<tr>
<td>13:00 – 16:00</td>
<td>ENG 13:00-13:10 – Intro 13:10-14:00 – CANG visit 14:00-16:00 – ENG</td>
<td>114</td>
</tr>
<tr>
<td>13:00 – 16:00</td>
<td>PNG/European Leaders Conference</td>
<td>116</td>
</tr>
<tr>
<td>13:00 – 16:00</td>
<td>RNG 13:00-15:00 – RNG 15:00-16:00 – CANG visit</td>
<td>115</td>
</tr>
<tr>
<td>13:00 – 16:00</td>
<td>CANG 13:00-13:10 – Intro 13:10-14:00 – ENG visit (114) 14:00-15:00 – CANG 15:00-16:00 – RNG visit (115)</td>
<td>145</td>
</tr>
<tr>
<td>16:00 – 18:00</td>
<td>EuroFM Board meeting</td>
<td>114</td>
</tr>
<tr>
<td>18:00 – 20:00</td>
<td>Dinner event sponsored by CBRE</td>
<td>Troppapizza</td>
</tr>
</tbody>
</table>
### Programme Friday 30\textsuperscript{th} October 2015

**Activity:** Members Meeting Day 2  
*Matchmaking knowledge sharing workshop and General Members Meeting*

**Venue:** IULM

<table>
<thead>
<tr>
<th>Timeslot</th>
<th>Activity</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:00 – 09:05</td>
<td>Welcome</td>
<td>115</td>
</tr>
<tr>
<td>09:05 – 09:20</td>
<td>Bingo competence</td>
<td>115</td>
</tr>
<tr>
<td>09:20 – 10:00</td>
<td>Presentation development projects—ENG and RNG</td>
<td>115</td>
</tr>
<tr>
<td>10:00 – 10:15</td>
<td>Coffee break <em>(on the 6\textsuperscript{th} floor)</em></td>
<td>Pyramid room</td>
</tr>
<tr>
<td>10:15 – 10:20</td>
<td>Introduction 2\textsuperscript{nd} part—Brainstorming</td>
<td>115</td>
</tr>
<tr>
<td>10:20 – 11:30</td>
<td>Brainstorm session</td>
<td>115</td>
</tr>
<tr>
<td>11:30 – 11:50</td>
<td>Wrap up</td>
<td>115</td>
</tr>
<tr>
<td>11:50 – 12:15</td>
<td>Closing</td>
<td>115</td>
</tr>
<tr>
<td>12:15 – 13:00</td>
<td>Lunch <em>(on the 6\textsuperscript{th} floor)</em></td>
<td>Pyramid room</td>
</tr>
<tr>
<td>13:00 – 14:30</td>
<td>General Members Meeting</td>
<td>115</td>
</tr>
<tr>
<td>14:30 – 15:00</td>
<td>Break</td>
<td><em>free movement</em></td>
</tr>
<tr>
<td>15:00 – 17:00</td>
<td>European Leaders Conference</td>
<td>115</td>
</tr>
</tbody>
</table>
Additional information

Inspiring FM presentations:
Thursday 29th October 2015, 09:00 – 12:15hrs

During the first day of the members meeting a variety of presentations will be held regarding developments, research and projects done in the FM industry.

Topics and speakers:

- Word of Welcome by Chair EuroFM: Ron van der Weerd
- Generation FM, research focused on the organization of the future by IFMA Italy: Mariantonietta Lisena, General Manager and Roberto Perotta, Senior Researcher
- Women in FM video by EuroFM: Chair PNG Karin Schaad
- Smart workplace 2040 by CBRE: Poala Lorenzini
- Subject TBC by ISS: Shaun Eddleston
Additional information

Matchmaking knowledge sharing workshop: Friday 30th October 2015, 09:00 – 12:00hrs

The purpose of this workshop is to explore and brainstorm on how members of EuroFM can collaborate, realize common goals and to gain more knowledge about the resources within EuroFM.

The structure of the workshop is:

- Introduction and Icebreaker
- Pitch of 4 project initiatives:
  - Making the most of education and student resources
  - EU-funding for FM research and development
- Brainstorm session with ideas for win-win situations and further match making
- Speakers:
  - Keith Jones: The role of FM in creating a more sustainable Europe
  - Mark Mobach: FM Innovation in action
  - Olga van Diermen: UAS`s way of doing company projects
  - TBC: Another case of UAS`s way of doing company projects
Hotel Suggestions

La Vignetta Hotel

Via Pietro Custodi 2 - 20136 Milano
Tel. +39 02 8375589

B&B Hotel Milano

Via degli Olivetani 4, 20143 Milano
Tel. +39 02 4810 1089

BB Hotels

Via Gentilino 7, 20136 Milano
Tel: +39 02 87381614
Addresses and Directions

Welcome Reception:
Venue: Palazzo delle Stelline
Address: Corso Magenta, 61 - Milan

Members Meeting Day 1 and Day 2:
Venue: IULM
Address: Via Carlo Bo, 1 - Milan
Public transport: underground stop ROMOLO, LINE 1 (red), and 2 stops from ISS premises (via Ettore Bugatti, 12)

Dinner Event sponsored by CBRE:
Restaurant: Troppapizza Milano
Address: Via Carlo Torre 22/b
(see directions from IULM to Troppapizza below)
EuroFM

**EuroFM** is the leading network organization which enables professionals to exchange and share knowledge in the Facility Management industry.

**EuroFM** members include professionals in education, research and practitioners. Our events create an actual meeting point for likeminded people in Facility Management.

**EuroFM** will continue to offer:

- Promote FM across Europe
- Adding value to our members
- Dissemination of knowledge and information
- Facilitate networking opportunities to share best practice

If you have any further enquiries feel free to contact the **EuroFM Team**:

Phone:  (+31) 85  273 35 28
Email:  team@office-eurofm.org
Web:  www.eurofm.org

**This EuroFM Members Meeting is made possible by:**

[Logos for IFMA Italia Chapter, ISS, and CBRE]